

# Annual Report 2 0 1 7

Education. Support. Advocacy.







#### **LETTER FROM THE 2017 BOARD CHAIR**



**Dan Berschinski** 2017 Board Chair

#### Greetings,

In 2017, we focused on adding volume to the voice of the limb loss community. We created new ways for people to share their stories and help open up opportunity for the nearly 2 million people living with limb loss in the United States. With renewed vision and focus, I'm looking forward to hearing more powerful, positive stories from those we serve.

#### **Support at Every Age**

Our peer support programs offer connection, whether you are 10 or 90 years old. The Paddy Rossbach Youth Camp provides a unique, traditional camp experience for kids with limb loss or limb difference. Many of our campers return as counselors, sharing their hearts with the younger generation.

#### **Our Mission**

To reach out to and empower people affected by limb loss to achieve their full potential through education, support and advocacy, and to promote limb loss prevention.

#### **Our Impact**

We work to empower people to live the lives they choose by providing resources and community.

We also provide support through our Certified Peer Visitor training and matching. With hundreds of visits logged every year, the experience is broad-reaching, professional and personal. Becoming part of a support group is easier with our national calendar of groups and meetings.

#### **Impacting Policy**

In 2017, our advocacy team launched AMPLIFY, enabling people to write directly to their insurers. This first-of-its-kind program redefined the conversation with insurers and helped people get the medical care they want and need.

#### **Resources and Reach**

Given that our mission is to empower, the subtext includes reaching as many people as possible. With that in mind, we translated our materials into Spanish and increased distribution of our *Your New Journey* packet, personalized for people new to limb loss.

Although I can't comment on every project, I am very grateful to every donor, sponsor, member and volunteer whose generosity helps make our mission come to life. I know we make a difference, one person at a time.

Dan Berschinski 2017 Board Chair

?

Our National Limb Loss Resource Center has thousands of conversations with people every year, covering topics from what to expect about limb loss to questions about housing, employment and family life.



Support means connecting with people who really understand your journey. From Certified Peer Visitors to the Paddy Rossbach Youth Camp, we help people shape their lives.



Advocacy is educating others so they understand the needs of people living with the effects of limb loss. From legislators on Capitol Hill to states, to insurers and individuals, we do it every day.



#### **IMPACT**

**84%** of respondents said the overall impact of information/ resources received was positive.

**81%** of respondents reported the materials they received were useful.

**84%** of respondents were satisfied with the materials they received.

## Not Just Paper Personalized Tools

In a world full of digital information, finding what is right for you can be challenging. Finding that information during a time of crisis or transition adds additional stress.

Our professional National Limb Loss Resource Center staff tailors resources to fit your needs, responding to your unique questions and situation.

Our staff constantly updates and adds new materials to our Web site and the printed resources they offer. As life changes, we make sure you have the information you need.



Resources you can refer to help make your journey a little smoother.

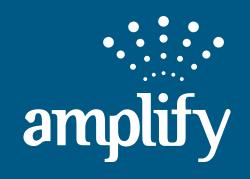
**6** Seeing a real person who is thriving and who 'doesn't look like an amputee' turns anxiety and fears into hopes and smiles. I love to be a part of that transformation from lost in a black hole to confident person with limb loss.

~Liz Zemke

#### **AMPLIFY**

In 2017, the Amputee Coalition launched the AMPLIFY project. Born of the need to address growing challenges to getting needed medical devices and care, AMPLIFY brings reality to policy makers.

In the first year, hundreds of people shared their story with legislators, insurers and their community. This surge was supported by training on communicating effectively and through publicizing the everyday stories that make a difference.







## Connection and Compassion It's Personal

Our Certified Peer Visitors bring an amazing array of skills to each visit. Just as important, they bring their personal experience and passion for connection.

Our peer visitor training encompasses best practices from CMS, SAMSHA and the Institute of Medicine to deliver a unique, professional and personal experience for everyone who requests a peer visit.

We start them well by matching people who request a peer visit to someone who reflects their experience.

Listening compassionately is at the heart of the visit, bolstered by customized resource materials that offer support for weeks and months to come.

#### **IMPACT**

**93%** of individuals who received a peer visit were satisfied with their experience.



When I do a peer visit, I go with the full intention of helping the person who requested a visit. As we talk and visit, I find myself listening and then giving helpful hints, encouragement, and knowledge that I learned over the years.... but as I leave, I often hear my own words echoing in my head and know I needed to hear those words myself that day. Sometimes we forget to be kind to ourselves with the challenges we face every day, even as a peer visitor.

~LuAnn Kleemeyer

## Advocating One Who Pleads the Cause of Another

By collaborating with individuals and organizations, at grassroots and federal levels, and formally and informally, the Amputee Coalition has enhanced advocacy efforts across the nation. One of the more noted efforts was Hill Day 2017. On April 25 and 26, nearly 100 people gathered in Washington, D.C. to share their stories and educate their legislators about the needs of the limb loss community. Their passion further sparked local activities, resulting in state-level insurance fairness activity and empowering the community to speak up and speak out.

In addition to in-person training, hundreds of viewers participated in Webinar education on effectively sharing their story to influence policy, further expanding the Amputee Coalition's impact and reach. Ensuring that people have the skills and confidence to get involved in policy discussion is the most powerful way that the Coalition can protect the rights of people living with limb loss and limb difference.

Throughout the year, the Amputee Coalition beats the drum to ensure that policy and legislation that impacts the limb loss community is also influenced by the community. Nothing for us without us.







#### **Making It Count**



#### Peer Support Network

**177** New Certified Peer Visitors

**362** Limb Loss Support Groups

**889** Active Certified Peer Visitors

**1,043** Certified Peer Visits Reported

## National Limb Loss Resource Center



**6,504** people served

**18,740** resources disseminated through center

**85%** of individuals were satisfied overall with their interactions with a resource specialist



#### **Advocacy**

Founding member of Partners for Better Care

Partner with AOPA, O&P Alliance, Independence Through Enhancement of Medicare/Medicaid (ITEM) Coalition, Coalition to Preserve Rehab (CPR)

Disability Research and Rehabilitation Coalition (DRRC), Consortium for Citizens with Disabilities (CCD), National Health Council (NHC)

Introduction of the LCD Clarification Act in House and Senate

Introduced insurance fairness legislation in **4** states

#### **Reaching Out**

**133** children with limb loss attended Youth Camp



**1,245** attended National Conference in Louisville, Kentucky

**593** attendees at Limb Loss Education Days

123,600+ Facebook friends

**3,795** Insurance Guides

**15,465** *First Steps* 

9,975 Pain Brochures

**4,670** *Your New Journey* packets mailed

#### **Financials**

Being able to serve people living with limb loss and limb difference rests on solid financial health, which we achieve by following three principles.

- 1. We prioritize programs we believe will provide the support we promise in our mission, and then we assess them by asking participants what worked well for them.
- 2. We test new ways to serve and amplify the voice of the community, starting small and expanding if we are successful.
- 3. We are conservative with our expenses and long-term commitments to ensure that our core programs are always strong and able to deliver on our mission.

### **Statement of Activities Support and Other Revenue**

Donations & Sponsorships	\$641,662
Grants Receipts	2,618,470
Publication Advertising	187,306
Memberships	77,375
National Conference	190,205
Sales of Educational Material & Other	326,422
Total Comment and Other Deserve	¢4 041 440

#### Total Support and Other Revenue \$4,041,440

#### **Expenses**

<b>Total Expenses</b>	\$3,330,847
Fundraising	245,148
Management & General	652,182
Program Services	\$2,433,517

#### **Statement of Financial Position**

#### **Assets**

Cash & Equivalents	\$2,052,613
Investments	576,759
Accounts Receivable	25,514
Contributions Receivable	174,337
Grants Receivable	126,161
Other Current Assets	139,880
Fixed Assets	166,265
<b>Total Assets</b>	\$3,261,529
Liabilities	

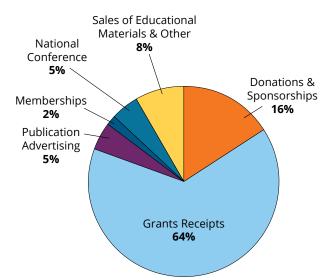
#### Accounts Payable & Accrued Liabilities **Total Liabilities**

Net Assets	
Unrestricted Net Assets	\$2,202,571
Temporarily Restricted Net Assets	881,251
<b>Total Net Assets</b>	\$3,083,822
<b>Total Liabilities &amp; Net Assets</b>	\$3,261,529

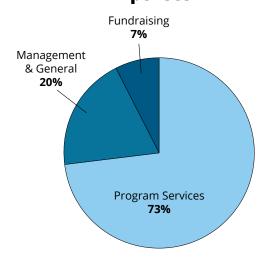
\$177,707

\$177,707

#### **Support & Other Revenue**



#### **Expenses**



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